



PROFESSIONAL INFORMATION PACK 2026

STONE SURFACE SPECIALISTS
RESTORATION, REPAIR AND PROTECTION
OF PREMIUM SURFACES

TILES • FLOORING • BENCHTOPS • VANITIES • SHOWER GLASS

Who we are



At Rock Solid Recreations, we specialise in the restoration, repair and protection of premium surfaces.

- Marble, Granite, Terrazzo, Solid Surface, all natural or engineered stone, ultra compact and porcelain.
- Bench tops, wall tiles, flooring or furniture.
- Exterior and interior surfaces.

Our work focuses on preserving materials rather than replacing them wherever possible.

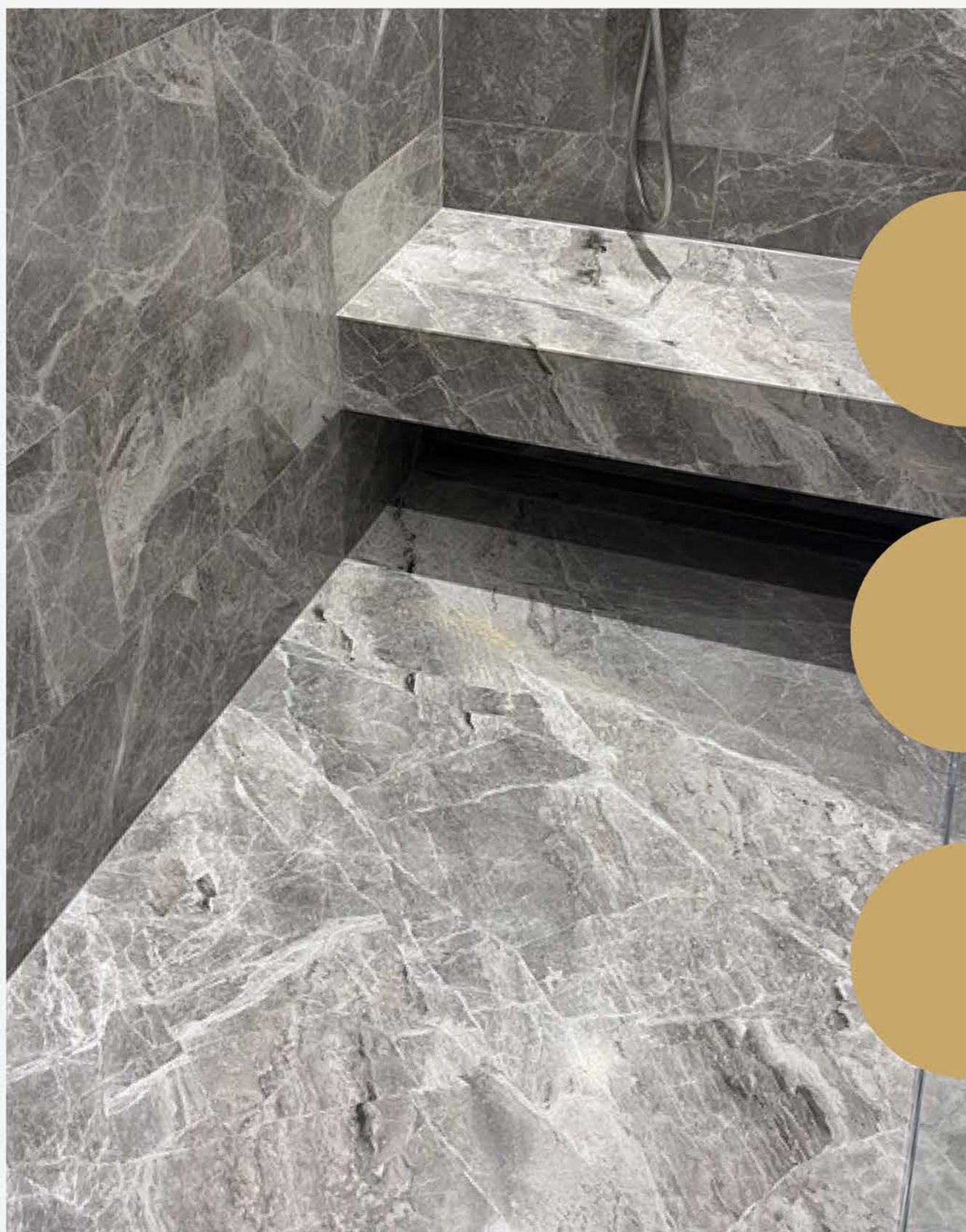
With nearly two decades worth of experience working with Granite, Marble, Quartz, And Ultra Compact surfaces we aim to set new standards in customer service and quality of workmanship.



Our approach combines technical knowledge, specialist tooling, and realistic expectations to deliver results that are visually consistent, functional, and appropriate for the material involved.

We believe good restoration work should not only improve the appearance of a surface, but also help extend its usable life and simplify long-term maintenance.

Our FOCUS



- Repair over replacement
- Material-specific restoration
- Ongoing surface maintenance
- Realistic, honest advice
- Specialist workmanship
- Premium surface protection-
Premium Sealants & TuffSkin

What We Do

STONE RESTORATION

- Marble polishing and honing
- Etch and stain removal
- Deep cleaning
- Strip and seal services
- Natural stone rejuvenation
- Floor restoration

REPAIRS

- Chip and crack repairs
- Sink edge restoration
- Edge rebuilding
- Impact damage repairs
- Join resetting



Specialist repairs
designed to minimise replacement wherever practical

Restoring clarity, consistency & finish
to worn or damaged surfaces

What We Do

PROTECTION SYSTEMS

- TuffSkin protective surface systems (10 year warranty against staining & etching)
- Preventative care recommendations
- Maintenance planning

MAINTENANCE & CARE

- Surface assessments
- Ongoing maintenance
- Care recommendations
- Top Internationals and local products
- Professional cleaning guidance



Helping premium surfaces
remain functional, protected and easier to maintain

Supporting clients
with practical long-term surface care solutions

Who We Work With

BUILDERS & DEVELOPERS

Supporting builders with practical repair-first solutions for accidental damage, defects, handover preparation and surface remediation.

We understand the importance of timelines, communication and presenting completed work professionally to clients.



Who We Work With

INSURANCE PROFESSIONALS

Providing practical restoration options where replacement may not be necessary or appropriate.

Our approach focuses on realistic remediation solutions, clear communication and surface-specific assessment.



Who We Work With

ARCHITECTS & DESIGNERS

Helping preserve the original intent and visual integrity of premium materials through careful restoration and maintenance-focused solutions.

We understand that different materials require different approaches, particularly with natural stone finishes.



Who We Work With

PROPERTY MANAGERS

Supporting ongoing maintenance, tenancy damage repairs and practical restoration solutions that help extend the life of surfaces across residential and commercial properties.

REAL ESTATE PROFESSIONALS

Supporting agents and vendors with practical restoration solutions designed to help properties present at their best before going to market — particularly in premium homes.

Our work helps improve the visual presentation and usability of surfaces while avoiding unnecessary replacement where practical.



Who We Work With

FABRICATORS & PROCESSORS

Providing support with installation damage, post-construction restoration, finishing adjustments and specialist remediation work.

PROPERTY OWNERS

Working directly with homeowners who value the appearance, longevity and ongoing care of premium surfaces within their homes.



Who We Work With

HOSPITALITY

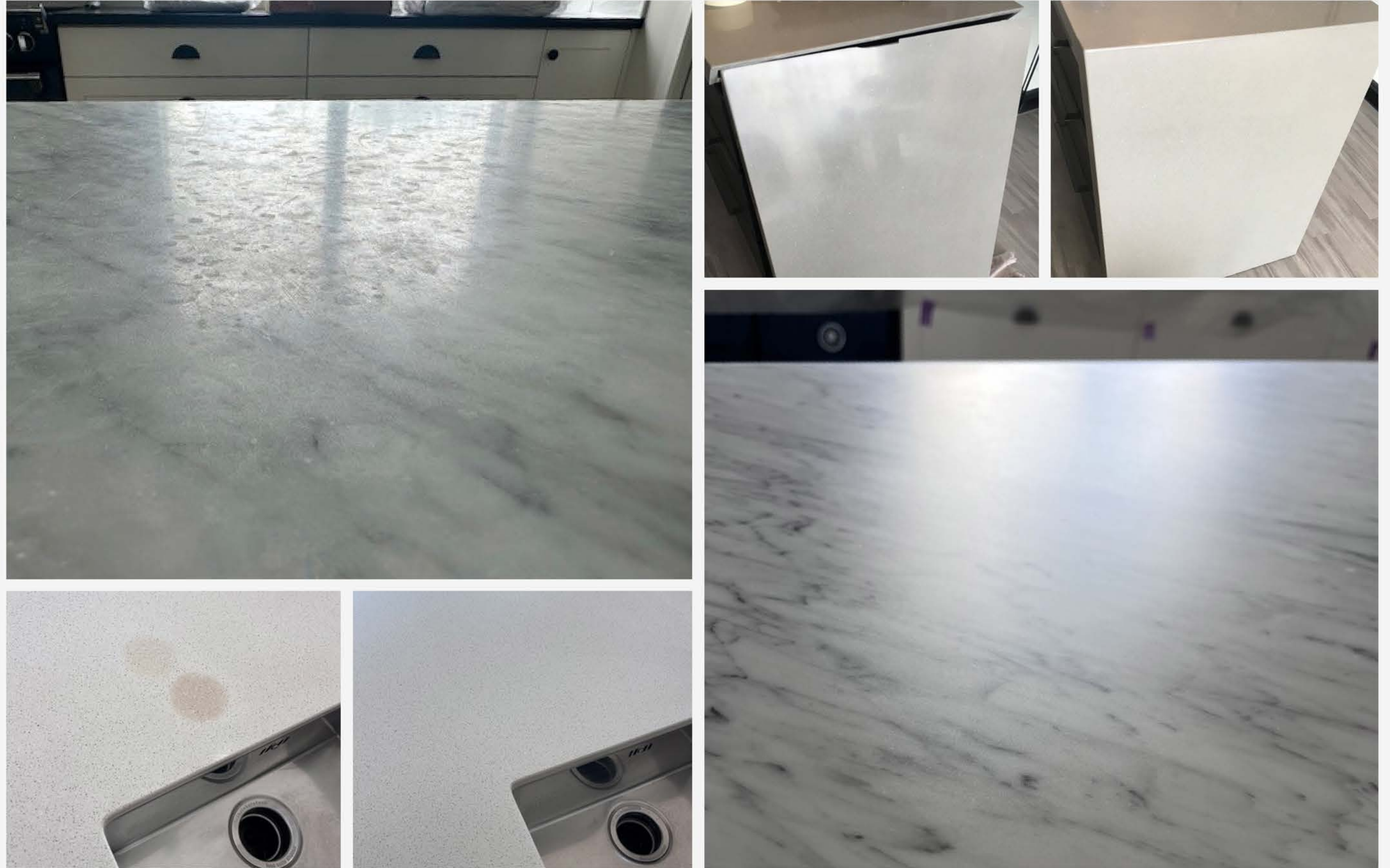
Supporting hotels, lodges, restaurants and hospitality spaces with restoration, repair and maintenance solutions for high-use premium surfaces.

Hospitality environments require surfaces that not only look visually consistent, but also perform well under ongoing daily use.

Our services help address wear, etching, staining and damage while supporting long-term presentation and maintenance outcomes across guest-facing spaces.



Restoration Results



Any colour variations in materials in before and after photos are due to natural light variations and because we refuse to over edit photos of our work

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Every surface and every material presents different challenges.

These projects reflect the type of restoration, repair and protection work we regularly carry out across residential and commercial spaces.

Marble Etch Removal

Restoring clarity and consistency to acid-damaged marble surfaces.

Chip & Edge Repairs

Careful rebuilding and refinishing designed to visually integrate with surrounding material.

Floor Restoration

Revitalising worn, tired and dirty stone flooring through deep restoration and protection systems.

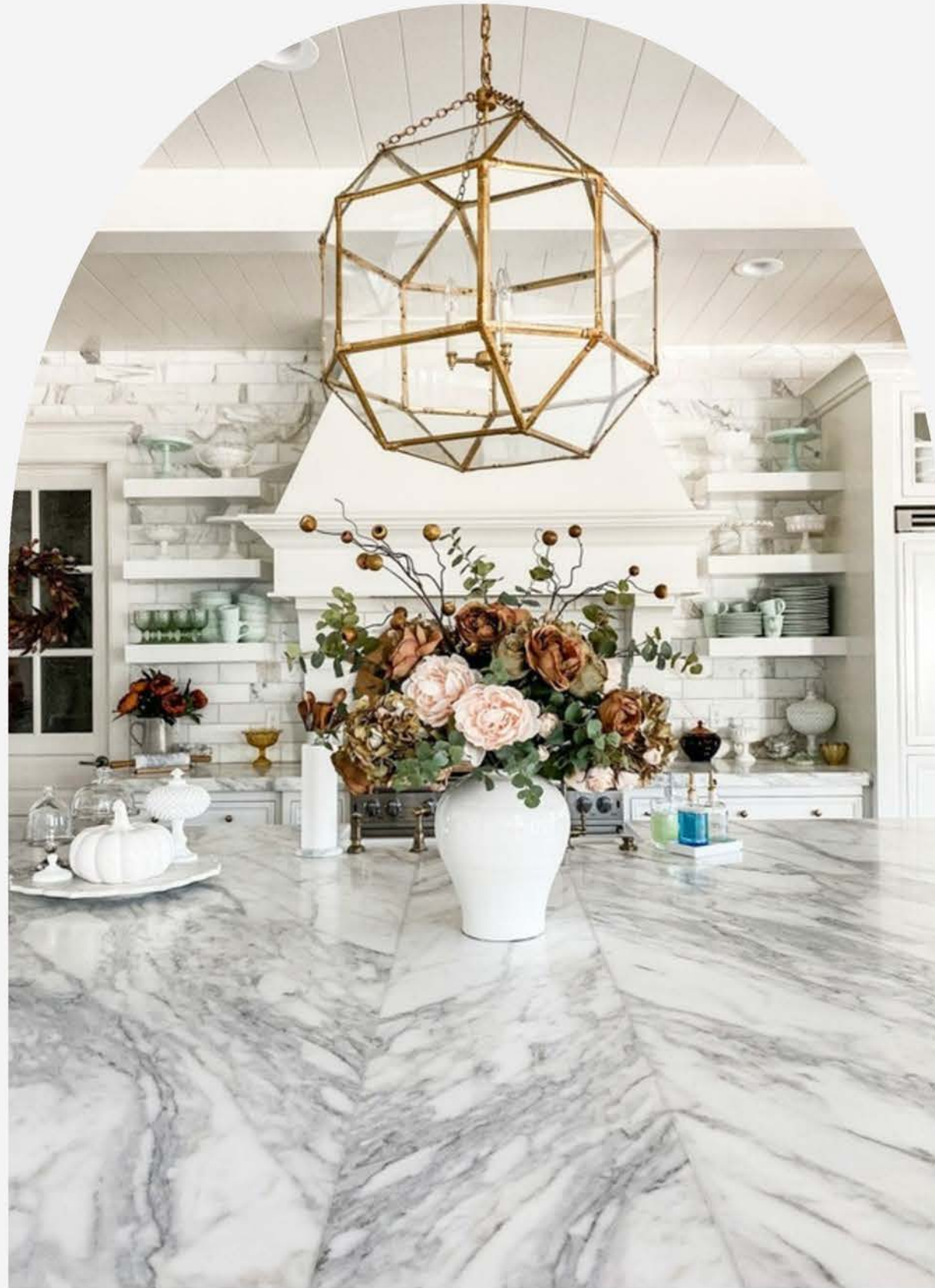
Sink Edge Repairs

Addressing wear, chipping and deterioration around high-use sink areas.

TuffSkin Protection

Helping clients enjoy marble surfaces with greater confidence and reduced maintenance stress.

The Rock Solid Difference



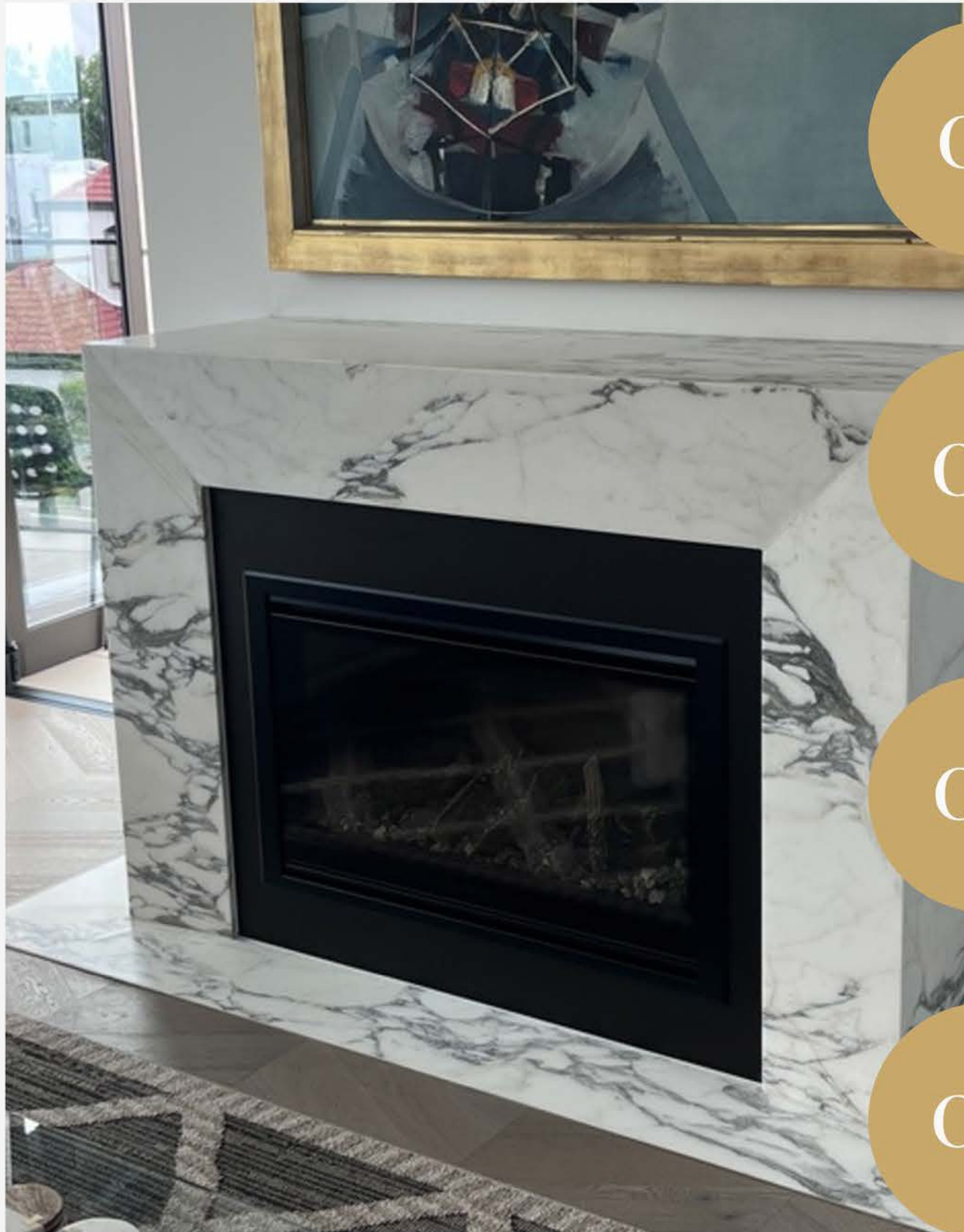
Specialist restoration work requires more than simply polishing a surface.

Different materials respond differently to heat, pressure, abrasives, chemicals and protective systems. Achieving visually consistent results requires an understanding of both the material itself and how it has aged, worn or been maintained over time.

Our work focuses on:

- surface-specific restoration methods
- practical repair-first thinking
- realistic expectations
- careful attention to detail
- long-term surface performance

We also place strong importance on communication, preparation and helping clients understand both the possibilities and limitations of restoration work.



01

Repair Before Replacement

Where practical, we aim to preserve surfaces rather than replace them.

02

Specialist Tooling & Systems

Using professional-grade equipment and material-specific methods.

03

Realistic Outcomes

Honest advice and practical recommendations.

04

Long-Term Thinking

Helping clients maintain and protect surfaces after restoration.

TuffSkin®

SURFACE PROTECTION

TuffSkin is a durable, replaceable protective surface system designed to make your vulnerable natural stone surfaces such as marble 100% etch and stain proof.

For many clients, it provides greater confidence when using and enjoying their surfaces day-to-day — particularly in kitchens, entertaining areas, and high-use spaces.

Rather than constantly worrying about marks, spills, or accidental damage, TuffSkin helps clients enjoy the natural beauty of marble with reduced maintenance stress.



Ask whether TuffSkin may be suitable for your surface or upcoming project.

TuffSkin[®]

SURFACE PROTECTION

Helps Reduce:

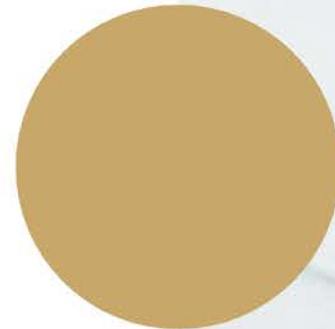
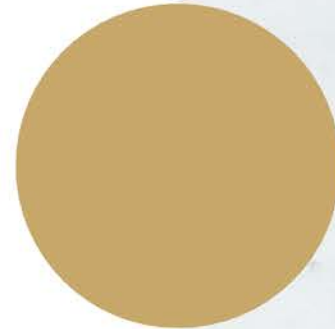
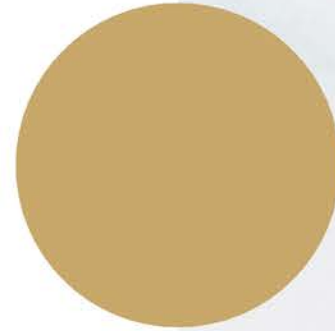
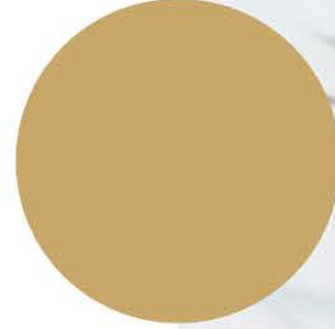
- Acid etching
- Staining
- Daily wear concerns

Ideal For:

- Marble kitchens
- Entertaining spaces
- Hotels, restaurants and bars
- High-use areas

Designed To:

- Preserve visual appeal
- Improve usability
- Simplify maintenance





Rockstar Stone Care

Proper day-to-day care plays a significant role in maintaining the appearance and longevity of premium surfaces.

Many common household cleaners can contribute to streaking, residue build-up, dullness or premature deterioration of certain finishes over time.

Our Rockstar Stone Care range has been selected to support safer everyday maintenance practices for natural stone, engineered stone and specialty protected surfaces.

Let's Talk Surfaces

Whether you are dealing with accidental damage, worn surfaces, maintenance concerns or planning a new project, we're happy to discuss practical restoration and protection options.

E-mail rocksolid@rsr.co.nz

Website www.rsr.co.nz

Phone +64 22 4876 640



Our Rock Solid Fans

Lorena
AUCKLAND



You were terrific, very skilled & knowledgeable whom i would personally recommend.
Thanks so much once again.

Jo
CAMBRIDGE



I totally recommend Rock Solid Recreations. They came and fixed a few chips on our stone bench top last week, and it now looks fantastic

John
PAPAMOA



Fabulous job done on my Bench Top in Papamoa on Saturday.
Thank you Nick.

Pete
AUCKLAND



I have used Rock Solid Recreations a few times now. Brilliant workmanship, communication is on point and all round easy company to work with. Would definitely recommend this company.

Leisa
AUCKLAND



Great job on the benchtop today we are really pleased.
Another fantastic job, thanks so much I am delighted.

Sian
AUCKLAND



Please pass on my thanks for a wonderful job.
You can't see where he has mended.

Rock Solid Recreations – Services

TuffSkin Surface Protection Systems

Protective film installation giving 100% Etch and Stain Proof barrier on high-value surfaces.

Suitable for:

- * Marble
- * Limestone
- * Travertine
- * Selected engineered stone
- * Granite
- * Porcelain & sintered slabs

Common applications:

- * Kitchen bench tops
 - * Island benches
 - * Bathroom vanities
- * Commercial counters
- * Bar tops & hospitality surfaces

Surface Cleaning, Restoration & Maintenance

Professional cleaning and restoration services for internal and external surfaces.

Services include:

- * Deep cleaning
- * Floor polishing & re-honing
- * Strip & seal services
- * Surface restoration
- * Stain removal
- * Maintenance programs

Materials we work on:

- * Marble
- * Granite
- * Natural stone
- * Porcelain tiles
- * Terracotta
- * Terrazzo
- * Solid Surface
- * Pavers & exterior surfaces

Common areas:

- * Floors
- * Bathrooms
- * Kitchens
- * Pool surrounds
- * Patios & courtyards
- * BBQ & outdoor living areas

Rock Solid Recreations – Services

Stone Surface Repairs & Restoration

Cosmetic and structural improvement of damaged stone surfaces.

Services include:

- * Chip repairs
- * Crack repairs
- * Join repairs
- * Edge & impact damage repairs
 - * Scratch reduction
 - * Sink rail repairs
- * Dropped sink reattachment
- * Edge polishing & refinishing

Stone Alterations & Core Drilling

Modification and alteration of existing stone surfaces.

Services include:

- * Tap holes
- * Water filter holes
- * Core drilling
- * Existing cut-out alterations -
Natural stone only
- * Bench top removal &
reinstallation
- * Repurpose stone
installations

Rock Solid Recreations – Services

Acrylic & Solid Surface Repairs

Repair and refinishing of acrylic and solid surface materials.

Services include:

- * Chip repairs
- * Crack repairs
- * Scratch removal
- * Surface re-polishing

Materials we work on:

- * Corian
- * Hi-Macs
- * Staron
- * Solid surface materials
- * Acrylic composites

Common applications:

- * Benchtops
- * Vanities
- * Commercial counters

Tile Repairs & Tile Surface Care

In-situ cosmetic repair and maintenance of tiled surfaces.

Services include:

- * Tile chip repairs
- * Tile crack repairs
- * Cosmetic tile restoration
- * Tile deep cleaning
- * Natural stone tile sealing

Materials we work on:

- * Ceramic tiles
- * Porcelain tiles
- * Natural stone tiles

Common applications:

- * Bathrooms
- * Kitchens
- * Floors & walls
- * Internal & external tiled areas

Rock Solid Recreations – Services

Glass Restoration & Protection

Cleaning, restoration and protection for glass surfaces.

Services include:

- * Shower glass restoration
- * Water mark removal
- * Mineral & soap residue removal
- * Glass sealing
- * Exterior glass cleaning

Common applications:

- * Bathrooms
- * Pool fencing
- * Balustrades
- * Exterior panels

Specialist & By-Assessment Services

Selected specialty projects undertaken by assessment.

Services include:

- * Sculpture & decorative stone repairs
- * Marine & vessel-based stone works
- * Specialty surface restoration projects